

STANDARD TERMS AND CONDITIONS FOR NORTH AMERICA LIGHTING

WARRANTY

North America Lighting serves as a master distributor and sales rep for the companies and brands that it sells in the United States market. North America Lighting extends any and all product warranties directly from the companies and brands for their respective products on all transactions booked through North America Lighting. No additional warranty, express or implied, is provided. No person, agent or distributor is authorized to give any other warranty on behalf of North America Lighting. Please consult North America Lighting for warranty terms for each company or brand.

PRICING

Prices are subject to change without notice. Orders delayed or requesting shipment more than six months after the initial order is placed may be subject to changes in price. Unless otherwise specified, all prices exclude lamps. Prices on quotations are valid for 30 days unless otherwise agreed to in writing. For projects where approved shop drawings are required, prices quoted may change subject to drawings being received and reviewed.

CHANGES AND CANCELLATIONS

All approved orders are considered non-cancelable unless written consent is issued by North America Lighting. A cancellation fee may apply based solely on North America Lighting's discretion. A cancellation fee would be based on costs incurred by North America Lighting prior to notice of request to cancel. Changes to orders released to production may be accepted at North America Lighting's sole discretion.

MINIMUM BILLING

North America Lighting has no minimum billing or order amount.

FREIGHT ALLOWANCE

North America Lighting serves as a master distributor and sales rep for the companies and brands that it sells in the United States Market. Freight allowance will vary by company and brand and is always subject to confirmation by North America Lighting to purchaser. Delivery point varies by company/brand. Unless otherwise noted on the quote or order confirmation, no freight allowance is provided.

CLAIMS

All products are shipped at purchaser's risk. Responsibility for any product damage/failures incurred during shipment is transferred to the transportation company upon pickup, and title passes to the purchaser upon delivery by us to carrier. All claims for damages or shortages in transit shall be made by the purchaser directly with the carrier. All other claims, including those for quality failures, damages, or missing parts, must be made in writing to North America Lighting within 15 days of receipt of shipment.

RETURNS

Products may be returned only with a written RGA (returned goods authorization) from North America Lighting. Returned shipments must be prepaid and in the original cartons/packaging. There will be no charge for products deemed defective in material or workmanship when the authorized return is processed pursuant to warranty terms from the respective company or brand issuing warranty and within the warranty period. Custom fixtures are non-refundable.

TERMS

Unless otherwise noted, all orders require 50% deposit at the time of order release, and balance due prior to final shipment. All orders are subject to acceptance by North America Lighting.

SHIPPING DATES

Shipping dates given by North America Lighting are estimates only and should not be considered fixed or guaranteed. North America Lighting shall not be held responsible for any damages, penalties, or charge backs of any kind resulting from delayed shipments or its inability to ship by the acknowledged date. Goods cannot be returned and orders may not be cancelled for failure to meet estimated delivery dates.